



## Guest Relations Assistant

### **Job description:**

You are the “Smiley face” of Southport Pleasureland, welcoming our guests, checking them into the park and assisting them while they’re with us, ensuring excellent customer interaction so that our guests have a great experience whilst with us.

You need to be outgoing and chatty, engaging with guests with ease and be happy to help them to make their day the best it can be. You will also have to deal with occasional complaints and be able to assist them to find a satisfactory solution to any problem they may present.

This role can cover park entry, car parking, train tickets and retail units. You might be required to work in all these units from time to time.

**Experience:** Previous experience is desirable, however, training will be given.

**Contract length:** Seasonal

**Part time hours:** Variable – including weekends and bank holidays

**Expected Start Date:** 26th March 2022

**Salary:** Standard NMW for your age